A Message from Our CEO

For more than 47 years, KC CARE has served those most in need in our community. Thanks to the consistent generosity of our many friends—our partners who support care for our city’s underserved and uninsured—we’re still going strong.

We’re excited to continue our journey with a new identity: the heart of community healthcare.

Now called KC CARE Health Center, we’ve embraced a new logo, brighter colors, and a redesigned, patient-centered website: kccare.org. These efforts more accurately reflect who we are as we expand services, increase locations, and serve more people than ever.

Regardless of these many changes, we remain steadfast in our commitment to one goal: existing for our patients. Thanks to our community’s support, KC CARE has made numerous advances in patient care over the last year:

- **Our client base grew** by a third in the last 12 months—with thousands more patients seeking affordable healthcare.
- We re-engaged the historic Northeast community by opening a new location on Independence Ave.
- **Our in-house pharmacy** provides our patients with access to more affordable medications.
- Long identified as a free clinic, we now accept Medicaid, Medicare, and privately insured patients without compromising our commitment to those who are uninsured.
- We continue to partner with community organizations and academic institutions across the metro area.
- A growing list of federal certifications and accreditations endorse our quality of work.

Many individuals in our community—even when they have health insurance—struggle with the increasing costs of necessary medications and treatments. With the continued help of our many friends and partners, as well as our dedicated staff and volunteers, KC CARE envisions a city in which everyone can receive the healthcare they need without worrying about how to pay for it.

On behalf of our patients, staff, volunteers, and everyone who makes our work possible at KC CARE Health Center, we thank you.

Shari Wood
Our Impact

9,875 patients received medical, dental, and behavioral health services.

70% of our patients lived below the 2017 federal poverty level - $24,600 annual income for a family of four.

75% of our patients were uninsured or underinsured.

KC CARE offers quality, affordable, integrated health services to everyone in the community with the promise of dignity and personalized care.
Primary Care

8,562 unduplicated patients received Primary Care services for acute and chronic conditions, including HIV.

64% of our Primary Care patients were uninsured.

15% of Primary Care patients were underinsured, with only Medicare or Medicaid.

- 18,153 visits
- Nearly 750 well-woman exams
- Nearly 500 patients received specialty care, including chiropractic, osteopathic, dermatology, pulmonology, and ophthalmology.
1,392 unduplicated patients received Oral Health services.

87% of our Dental patients were low income—living on less than or equal to $33,948 for a family of four.

97% of Dental patients were uninsured.

- 9,073 Dental procedures
- 740 tooth extractions
- 12% of patients receiving Dental care were under the age of 24.
2,023 unduplicated patients received Therapy, Psychiatry, and Behavioral Health Consultant services.

40% of our Behavioral Health patients were diagnosed with depression and anxiety disorders.

71% of our Behavioral Health patients were uninsured.

- 6,119 Behavioral Health encounters
- 70% of Behavioral Health patients also had at least one KC CARE medical visit.
- 72% of Behavioral Health patients also had a chronic health condition such as diabetes, hypertension, hyperlipidemia, or HIV.
HIV Care

869 unduplicated patients with HIV received services.

52% of our HIV patients were members of a racial or ethnic minority.

79% of HIV patients were at or below the Federal Poverty Level.

- 73% of our HIV patients reside in Jackson County, Mo.
- Our Peer Treatment Adherence Program served 678 people living with HIV.
- Our HIV Continuum of Care engages patients at every stage of care, from initial diagnosis through viral suppression.
KC CARE has seen a 116% increase in patient growth in two years—from 4,582 patients served in 2015 to 9,875 patients in 2017.

Our Pediatric services have grown rapidly and are projected to continue trending upward. We served 35 patients aged 0-17 in 2015; this grew to 717 in 2017.

KC CARE is expanding its transgender medical care, building on foundations established in the 1990s. We seek to provide more services and accessibility to our transgender patients, as well as staff and community education for this underserved population.

KC CARE’s onsite Pharmacy dispensed more than 15,000 prescriptions during the last fiscal year. The Pharmacy enhances our sustainability while improving medication management and access to affordable prescriptions for our patients.
Volunteers

Our volunteers are the foundation of the work we do at KC CARE. From helping us care for patients to leading our fundraising events, volunteers make it possible for us to serve everyone in our community who needs it. In 2017, more than 700 volunteers donated 16,000+ hours of time valued at $713,000.
Financials

Our Mission
The mission of KC CARE Health Center is to promote health and wellness by providing quality care, access, research, and education to the underserved and all people in our community.